

Dear Customer,

**Nanopartz strives to be a leader in customer service. Please fill out the form below to begin the support process. Please be detailed. More than 90% of the time we are able to resolve your issues without returns or replacements!**

Date:

Contact Name:

Company:

Product #:

Lot #:

Expiration Date:

Description of problem:

Steps taken to resolve issue: Please be detailed, including buffer, source of antibodies, part numbers, etc.

Other observations?

What tests were performed to measure the results?

What tests were done to ascertain the problem was due to the Nanopartz product?

What is your application and what are you looking to achieve using our product vs. other products you have used in the past??